



My Little Lord - Returns Form

We're sorry to hear your order wasn't quite right. Please complete this form and include it with your returned items to help us process your return or exchange quickly.

Please Note:

- Items must be returned within **14** days of receipt.
- Items must be returned unworn, unwashed, in their original condition, with all tags attached, unless faulty.
- **Personalized/Customized Items:** Due to their unique nature, personalized items can only be returned if they are faulty, damaged upon arrival, or if there was an error made by My Little Lord during personalization. They cannot be returned or exchanged for reasons such as incorrect size ordered by the customer or change of mind. Please contact us immediately if you believe your personalized item is faulty.
- **Please take picture of the item to better address the issue.**

1. Customer & Order Information

- **Order Number:** _____
- **Order Date:** _____
- **Your Name:** _____
- **Email Address:** _____
- **Phone Number (Optional):** _____
- **Date of Return:** _____

My Little Lord Ltd

171 Gladiator Road, Cambourne, CB23 6JZ, UK – Company Number: 14758584
Website: mylittlelord.com – Email: info@mylittlelord.com - Mobile: 07385 154908

2. Item(s) Being Returned

Please list the item(s) you are returning. Use a separate line for each item.

Product Name / Code	Size	Colour	Quantity	Reason Code (See Below)

Reason Codes: 1) Incorrect Size/Fit - 2) Did Not Like Style/Colour – 3) Item Damaged/Faulty (Please provide details below) - 4) Incorrect Item Received - 5) Personalization Error (Made by My Little Lord) - (Please provide details below) - 6) Arrived Too Late - 7) Other (Please specify below)

Details for Faulty Items / Personalization Errors / Other:

3. Desired Action

Please select one option:

- ☐ **Refund:** We will refund the cost of the item(s) listed above to your original payment method once the return is processed and approved. Please allow 3 working days for the refund to appear.
- ☐ **Exchange:** (Not applicable for personalized items unless faulty/shop error).
 - ☐ If exchanging for the *same item* in a different size/colour, please specify:
 - Item Name: _____ New Size: ____ New Colour: _____
 - Item Name: _____ New Size: ____ New Colour: _____
 - ☐ *Note: Exchanges are subject to stock availability. If the requested item is unavailable, a refund will be issued.*

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4. Comments (Optional)

5. Return Instructions

- Ensure this completed form
- Send form to info@mylittlelord.com and wait authorization code.
- Print and included in your return package.
- Package the items securely.
- Send the package to:

My Little Lord Ltd - Returns Office
171 Gladiator Road
Cambourne
CB23 6JZ
UK

- We recommend using a tracked shipping service. My Little Lord Ltd is not responsible for items lost in transit.
- Return postage costs are the responsibility of the customer unless the item is faulty or incorrect.
- Keep your proof of postage until your return/exchange is processed.

Thank you for your order!

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